



2nd Shift Garage Doors – Warranty Information

Thank you for choosing 2nd Shift Garage Doors. We stand by the quality of our work and the materials we provide. Below is your warranty information for the services and/or installations completed at your property. This warranty sets forth the sole and exclusive warranty given by 2nd Shift, LLC. All other warranties, expressed or implied, are hereby disclaimed including but not limited to any implied warranties of merchantability or fitness for a particular purpose unless otherwise agreed to in writing.

Warranty Coverage

- **Craftsmanship & Material Warranty:** 2nd Shift, LLC hereby warrants that all labor and materials furnished under this Agreement shall be installed in a workmanship like manner and be free from defects for a period of one (1) year from the date of substantial completion of the work. During this one-year warranty period, 2nd Shift, LLC shall, at its own expense, promptly repair or replace any defective labor or materials furnished by 2nd Shift, LLC subject to other provisions and exclusions herein.
- **Workmanship Standards:** The term workmanship like manner shall mean according to submitted specifications and standard industry practices.
- **Manufacturer Warranties:** Products and materials used may be covered under a separate manufacturer warranty, separate from this Warranty, which remain available where applicable. Please consult the manufacturer's product documentation for details.

Notification Procedure

All claims under this warranty must be made in writing and delivered to 2nd Shift, LLC at the email address below within the one-year warranty period and no later than ten (10) calendar days after discovery of the alleged defect. The written notice shall describe the nature of the defect in sufficient detail to enable 2nd Shift, LLC to investigate and evaluate the claim. No other types of communication will be accepted to preserve your warranty claim.

Exclusions from Coverage

2nd Shift, LLC shall have no obligation to repair or replace defects, damage, or failures resulting from:

- Any work done by or products or material supplied by 2nd Shift, LLC that have been altered, modified, or changed in any way outside their intended use or the state in which they were installed.
- Any repairs, adjustments, or alterations or work performed by individuals or entities not hired by or affiliated with 2nd Shift, LLC on the project.
- Acts of God or other force majeure events, including but not limited to fire, flood, earthquake, power surges, severe weather, or other natural disasters.
- Ordinary wear and tear, fading, or other deterioration due to exposure or time.
- Latent or unknown conditions to 2nd Shift, LLC at the time of performance.
- Cosmetic issues such as fading, discoloration, dents, or scratches unless due to installation error.
- Damage resulting from accident, misuse, abuse, negligence, vandalism, or improper maintenance by Owner or a third party.
- Failure due to exposure to corrosive environments (e.g., salt air, chemicals, industrial pollutants).
- Materials or products supplied by owner or any materials or products that are "used" and not new at the time of installation.



Governing Law

This warranty shall be governed by and construed in accordance with the laws of the State of Indiana without regard to its conflict of laws provisions.

Limitation of Liability

In no event shall 2nd Shift, LLC be liable for incidental, special, consequential, or indirect damages, including but not limited to loss of use, inconvenience, or damage to surrounding property, arising out of or relating to the garage door system or its installation.

No Extension of Warranty

Performance of warranty service does not extend or renew the original Warranty Period. All repairs and replacements are covered only for the remainder of the original one-year term

Contact Us

For any service-related questions or follow-ups, please contact us directly:

Phone: 317.565.7284

Email: info@2ndshiftgaragedoors.com

Website: www.2ndshiftgaragedoors.com